

DAVID HUNT *lighting*

We hope you enjoy your new products but in the event you wish to return it, you will need to complete this form within 30 days. We recommend using a tracked delivery service to guarantee returns are received safely and receipt can be verified. Please call us on 01295 672 628 or e-mail sales@davidhuntlighting.co.uk once you have mailed your item to advise our team of your tracking number. Please enclose your completed form alongside your item(s) in their original packaging and in an unused, resalable condition to:

Returns, David Hunt Lighting, Tilemans Lane, Shipston-on-Stour, Warwickshire CV36 4HP

Your Contact Details

Name _____ Contact Number _____
Order Number _____ Customer Number (if applicable) _____
Address _____
Postcode _____

Reason for Return

Please choose from the following return reasons, entering the corresponding number in the 'return reason' column below.

- | | | | |
|---|-------------------------|---|------------------------------|
| 1 | Changed my mind | 5 | Delivered too late |
| 2 | Not as described | 6 | Damaged in transit |
| 3 | Quality not as expected | 7 | Faulty product |
| 4 | Wrong item sent | 8 | Other (please specify below) |
-
-

Items to Return

Product Code	QTY	Return Reason	Comments	Value

Returns Policy

We will refund the price of the item in full and any delivery charges paid by the purchaser. We will happily exchange the product once it is received by us. Our normal refund policy does not apply to bespoke products, which cannot be returned or exchanged unless faulty. This includes made-to-measure lighting and bespoke lampshades, including those made using the customiser tool. None of the above affects your statutory rights if goods are faulty or not as described. For your rights of cancellation under the Consumer Protection Distance Selling Regulations, please see our full terms & conditions available on our website: www.davidhuntlighting.co.uk